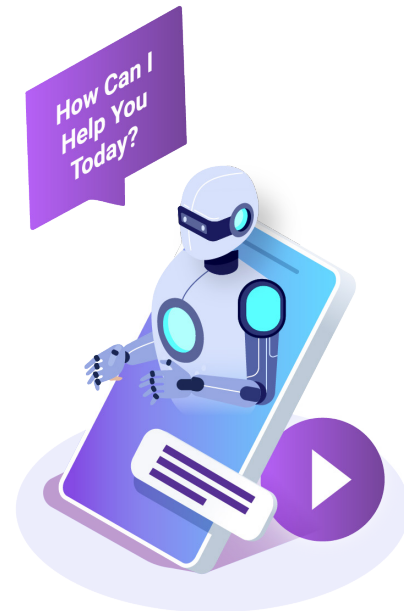


AI-Powered Service Scheduling for Auto Dealerships

Automate service scheduling with Otto, the AI-powered virtual service advisor. Otto helps customers **book, change, or cancel service appointments at any time of day** (no human service advisor required).



Automatically:
Schedule service appointments
Send appointment reminders
It's that easy.

Simply choose your configuration options, then deploy Otto the virtual service advisor in a matter of days – not weeks.

Inbound Configuration Scheduling

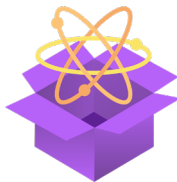
- Authenticate callers and record vehicle information in your customer database.
- Allow callers to schedule, change or cancel service appointment in real time.
- Provide options for transportation services such as shuttle service, loaner car, rental, or towing assistance.

Outbound Configuration Reminders

- Remind customers about upcoming service appointments through phone call and/or SMS text.
- Set up options for customers to confirm, reschedule, or cancel appointment through phone call and/or SMS text.



Why Automate Service Scheduling with SmartAction



Out-of-the-Box Integrations

Easily integrate with your auto dealership systems such as X-time, CDK, and others.



Best-in-Class AI

Deliver a personalized customer experience with human-like AI tailored to your business and services.



Quick Setup

Connect to your service line with only a separate DID number for transfers – that's it!

Otto handles more than 50 types of service requests, including:

- Oil changes
- Auto detailing
- Diagnosis or repair (Engine, transmission, wheels, and tires)
- Parts replacement
- Brake system
- Electrical system

and supports more than 200 vehicle makes and 3,000 models.

To get started, contact your Ottomation sales representative.

Learn more at www.smartaction.ai/automotive-dealership